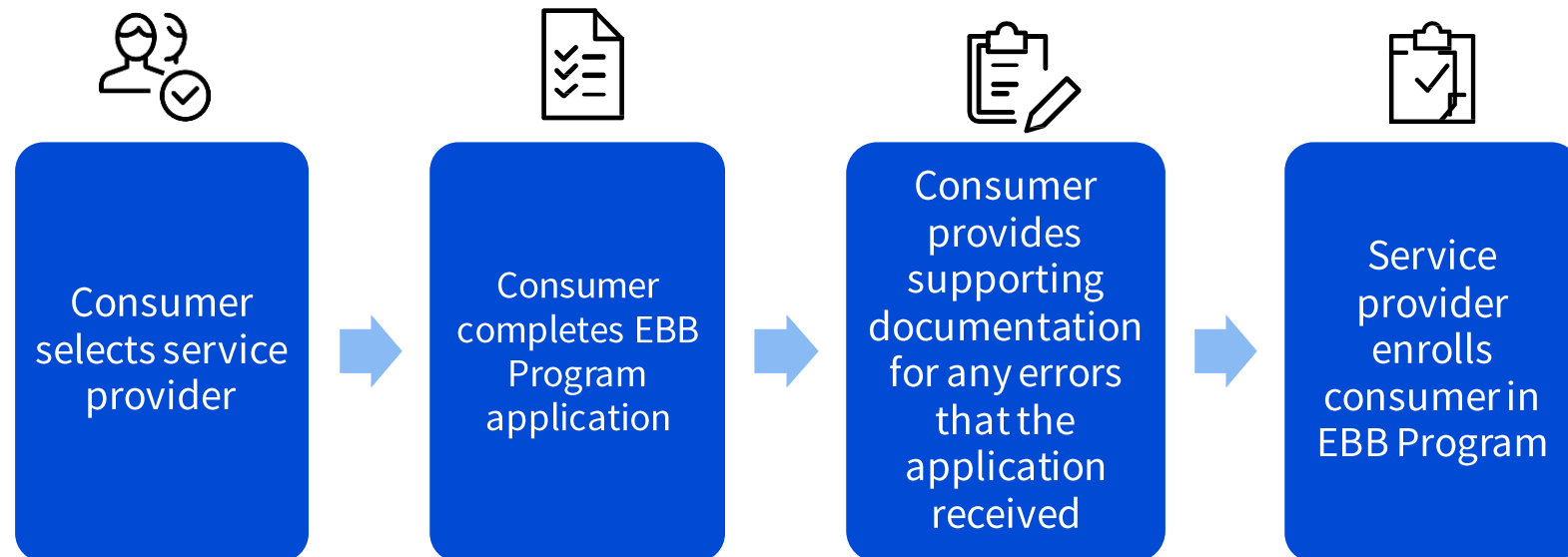


# FCC Emergency Broadband Benefit Program - Eligibility Application Training info

Available for Public Use

## Application Process

A digital application will stay in the system for 45 days.  
After it expires the applicant will need to start over.



## Apply Online

### Your Information

We will use this information to find out if you qualify for the Lifeline Program or the [Emergency Broadband Benefit Program](#).

#### What is your full legal name?

The name you use on official documents, like your Social Security Card or State ID. Not a nickname.

First Name

Middle Name (Optional)

Last Name

#### What is your date of birth?

Month

Day

Year

**AND: the EXACT name needs to be used throughout!**

The name used on official documents  
Not a nickname

Consumers can enroll in both Lifeline and EBB. If a consumer receives \$9.25 for Lifeline and qualifies to receive \$50 for EBB, their total monthly discount will be \$59.25. A carrier will receive the Lifeline disbursement of \$9.25 to their existing Lifeline SAC, while the \$50 EBB disbursement will be issues to the new EBB SAC that was created.

## Apply Online

Or enter Tribal ID number

Or enter four zeroes if no SSN

What are the last 4 numbers of your Social Security Number (SSN)? 

[I want to give my Tribal Identification Number](#)

For the Emergency Broadband Benefit, if you do not have a Social Security Number or Tribal Identification Number, you must submit alternative identification, such as a government-issued ID, passport, driver's license, or Individual Taxpayer Identification Number. Enter 0000 for your Social Security Number or Tribal Identification Number.

**If SSN is not going to be used other identifying documentation will be required**

What is your home address?


The address where you will get service. Do not use a P.O. Box.

Street Number and Name

Apt, Unit, etc.

City

State

Zip Code

Cannot use P O Box here

But you can use a descriptive address - just type directions into this field. They may need to locate the spot on a map later in the application.

Homeless individuals and families can apply for the EBB Program as households.

They can use a descriptive address such as the shelter they are in or the organization providing them services.

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If they are in a shelter, there can be multiple qualifying households at the same address. Each household can qualify to get its own EBB Program discount.

But you can use a descriptive address - just type directions into this field. They may need to locate the spot on a map later in the application.

# Apply Online

## Do you qualify for Lifeline or the [Emergency Broadband Benefit](#) through your child or a dependent?

If you do not qualify on your own, you can sign up for the Lifeline or the [Emergency Broadband Benefit](#) through your child or dependent if they participate in any of the qualifying programs.

☐ No, I qualify by myself. ☒ Yes, I qualify through my child or dependent.

Next

**If SSN is not going to be used other identifying documentation will be required**

## Your Child or Dependent's Information

We will use this information to find out if you qualify for the Lifeline Program or the [Emergency Broadband Benefit Program](#) through your child or dependent.

### What is their full legal name?

The name you use on official documents, like your Social Security Card or State ID. Not a nickname.

First Name

Middle Name (Optional)

Last Name

### What is their date of birth?

Month

 ▼

Day

Year

### What are the last 4 numbers of their Social Security Number (SSN)? [?](#)

[I want to give their Tribal Identification Number instead.](#)

Back

Next

Households can be eligible based on an eligible child. If a child is eligible for Free- and Reduced- Price School Lunch or Breakfast they are eligible for the EBB Program under the Community Eligibility Provision (CEP)

Such a household will need to provide:

- The name of the school, school district and city
- The name of the child who is the Benefit Qualifying Person (BQP)

# Apply Online

## Create Your Account

Making an account will let us keep your information safe. It will also let you save it and come back to it any time.

### Choose your username.

Choose something that you can easily remember. If it helps, use your name in some form.

**Username**

### Choose your password.

Make sure it is something you can remember. It has to follow the requirements below.

**Password**

**Confirm Password**

Type the same password again.

Password Requirements

- ① At least 8 characters long
- ① At least 1 capital letter
- ① At least 1 number (0-9)
- ① At least 1 special character (!@#\$%^&\*)
- ① No restricted phrases (?)

### Your Contact Information

**What is your email address?**

☐ I want to provide an alternate email.

**What is your phone number?** (optional)

☐ I have a mailing address that is different than my home address.

Both email address and phone number are required. These are requested in case there are questions or clarifications needed. Otherwise these would need to be handled via US Mail.

# Apply Online

If the applicant has a Lifeline account it will show up on this page which means they are eligible - but if they don't know their user and password you can't get past this page.

## Welcome RYAN JOHNSON

Lifeline is a federal program that lowers the cost of phone or internet services.

[Learn more about the Lifeline Program](#)

### My Lifeline Benefit



### My Applications

Here are all your applications from the last 180 days. You can start a new application when your last one expires.

Start Lifeline Application

Return to Application

Application Type	Application ID	Application Created	Expiration Date	Status
------------------	----------------	---------------------	-----------------	--------

Please select "Apply or Transfer Your Service" to qualify for Lifeline.

### Emergency Broadband Benefit Program

The [Emergency Broadband Benefit](#) provides a discount of up to \$50 per month towards broadband service for eligible households and up to \$75 per month for those on qualifying Tribal lands. Eligible households can also receive a one-time discount of up to \$100 to purchase a laptop, desktop, or tablet from participating providers if they contribute more than \$10 and less than \$50 toward the purchase price. To see if you qualify, click "Get Started."

Get Started



## Apply Online

# Tell Us Which Program You Are In

To qualify for Lifeline or the [Emergency Broadband Benefit Program](#), we need to know which government assistance program you are in or if you qualify based on acceptable income criteria.

### Are you in any of these?

Check all that apply.

- ☐ SNAP (Supplemental Nutrition Assistance Program) or Food Stamps [?](#)
- ☐ Medicaid
- ☐ Supplemental Security Income (SSI)
- ☐ Federal Public Housing Assistance
- ☐ Veterans Pension and Survivors Benefit Programs
- ☐ Federal Pell Grant in the current award year
- ☐ Free and Reduced Price School Lunch or Breakfast Programs in the ~~2019-2020~~ or 2020-2021 or 2021-2022 school year.
- ~~☐ Experienced a substantial loss of income since February 29, 2020 [?](#)~~
- ☐ Tribal Specific Program (only choose if you live on Tribal lands)
- ☐ I don't participate in one of these programs, I want to qualify through my income.
- ☐ I am not in any of these, but my child or dependent is in one of these programs. [?](#)

You may be asked to submit documents about the program(s) you select.

# Apply Online

## Review Your Information

Before we check if you qualify for Lifeline or the [Emergency Broadband Benefit](#), make sure your information is right.

Form will be transmitted to be run through the National Lifeline Accountability Database (NLAD) to confirm:

- Identity submitted
- Actual functional address
- No duplication of EBB benefit
- Eligibility

Double check the information below.

Full Legal Name: **Ryan Johnson**

Date of Birth: **March 13, 1980**

Last 4 Numbers of SSN: **1234**

Address: **123 Not real rd  
phoenix, AZ 12345**

 [Edit](#)

The information you gave us will be used to check if you qualify for Lifeline or the [Emergency Broadband Benefit](#). Please confirm that it is okay.



By checking this box you are consenting that all of the information you are providing may be collected, used, shared, and retained for the purposes of applying for and/or receiving the Lifeline program benefit or the [Emergency Broadband Benefit](#).

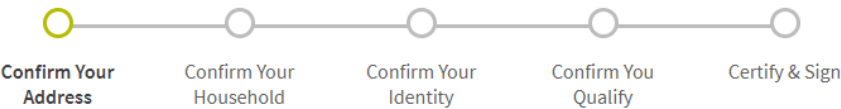
## Apply Online

Correct Errors through the National Verifier

- Upload Identity Documents
- Upload Eligibility Documents
- Use the portal to correct address, duplicate household and other errors

The pages following will show you ways to correct common errors in the application.

# Apply Online



## Confirm Your Location

Show us that your address is right.

This is the information you gave us.

Address:   **123 NOT REAL RD,**  
**PHOENIX, AZ 12345**

If you see a typo in your address, [fix it here](#).

You will have until 5/22/2021 to complete this section so we can determine whether you qualify for Lifeline or the [Emergency Broadband Benefit](#). If you do not complete this by then, you will need to come back to this site and fill this form out again.

We need to confirm where you live on the map below. Be as accurate as possible. Please double click on the map or use the (+) button on the top left to zoom in on the map. You can drop a pin once you have found your address on the map.



If you have not zoomed in far enough on the map, you will not be able to drop a pin on the map.

Latitude

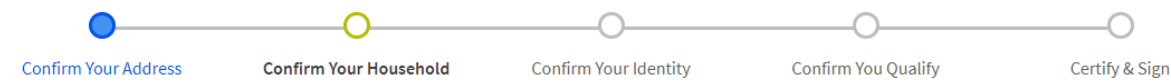
40.323612186579

Longitude

-104.1462063789368

Note: If you live on Tribal lands, this information will be used to confirm you qualify for the enhanced Tribal benefit.

# Apply Online



## Confirm Your Household

We need more information to determine whether you qualify for the [Emergency Broadband Benefit](#).

Do you share money (income or expenses) with another adult who gets the [Emergency Broadband Benefit](#)?

This can be the cost of bills, food, etc., and income. If your spouse receives the [Emergency Broadband Benefit](#), please answer "Yes" to this question.

☐ Yes   ☒ No

You will have until 5/22/2021 to complete this section so we can determine whether you qualify for the [Emergency Broadband Benefit](#). If you do not complete this by then, you will need to come back to this site and fill this form out again.

[Back](#) [Next](#)

Please select what best describes the building in which you reside:

- ☐ Apartment building
- ☐ Single family home
- ☒ Residential facility, such as a nursing home or an assisted living facility
- ☐ Transitional housing or shelter
- ☐ Other

If you live in a single family home where three or more economic households have applied for the [Emergency Broadband Benefit](#), please identify the number of individuals who reside at the address and the number of people in your economic household (Optional):

Number of people at address (Optional):	<input type="text" value="30"/>	Number of people in your economic household (Optional):	<input type="text" value="3"/>
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You will have until 5/22/2021 to complete this section so we can determine whether you qualify for the [Emergency Broadband Benefit](#). If you do not complete this by then, you will need to come back to this site and fill this form out again.

[Back](#) [Next](#)

# Apply Online

## Lifeline National Verifier

English | Español | Your Account ▾



## You Can Apply for the Emergency Broadband Benefit

Your household does not get the Emergency Broadband Benefit yet. A household is a group of people who live together and share income and expenses (even if they are not related to each other.)

The applicant must initialize themselves!

Please initial the agreements below (2 & 3 are required):

Initial

1. I live at an address with more than one household.

If you live alone or you live with other adults who **do not** receive the Emergency Broadband Benefit, do not initial this box.

Initial

2. I understand I am only allowed to get one Emergency Broadband Benefit per household, **not per person**.

Initial

3. I understand that this limit is an FCC rule, and **lying about my household on this government form can make me lose my Emergency Broadband Benefit** and is against the law.

Back

Next



# Apply Online

## We Didn't Recognize your Information

We couldn't find you in our records.

### Show that you are who you say you are.

This is the information you gave us.

Full Legal Name:	<b>Ryan Johnson</b>
Date of Birth:	<b>March 13, 1980</b>
Last 4 SSN:	<b>1234</b>

If you see a typo in your information, [fix it here](#).

You will have until 5/22/2021 to provide more documents so we can determine whether you qualify for Lifeline or the [Emergency Broadband Benefit](#). If we don't receive this information by then, you will need to come back to this site and fill this form out again.

### Show us that this information is right.

We couldn't confirm your identity. We need to see an official document(s) that has your first name, last name, date of birth, and the last four digits of your Social Security Number or full Tribal Identification Number on it. Please show us something from one of the following lists. If you provide a document that contains your Social Security Number, please redact or mark out all but the last four digits of it.

**i For the [Emergency Broadband Benefit](#) only:** If you provided the last four digits of your Social Security Number or Tribal ID Number with your application, please select and upload a document(s) from one of the lists below. If you did not provide the last four digits of your Social Security Number or Tribal ID Number with your application, you must submit an official government document issued in the United States that includes your first name, last name, and date of birth to validate your identity, such as, but not limited to: U.S. Government or Military ID, U.S. Passport, State-Issued Driver's License or ID, or U.S. Taxpayer Identification Document.

#### Show us 1 item:

To be accepted, the copy must have your first name, last name, date of birth, and the last four digits of your SSN or full Tribal ID number on it.

- U.S. government, military, state, or Tribal issued ID (unexpired)
- Military discharge documentation
- Weapons permit (unexpired)
- Government assistance program document (that includes proof of identity)
- Statement of benefits from a qualifying program (that includes proof of identity)
- Unemployment or worker's compensation statement of benefits

#### Or, show us 2 items:

To be accepted, both copies must have your first name and last name on them, and one must have your date of birth on it and the other must have the last four digits of your SSN or full Tribal ID number on it.


#### Show your date of birth

- Driver's license (unexpired)
- Birth certificate
- Passport (unexpired)
- Certificate of Naturalization (or Certificate of U.S. Citizenship)
- Permanent Resident Card (unexpired)

# Apply Online


## We Could Not Confirm That You Qualify for the Emergency Broadband Benefit

To qualify for the Emergency Broadband Benefit, you need to give us more information.

 You will have until 5/22/2021 to complete this section so that we can determine whether you qualify for Lifeline or the Emergency Broadband Benefit. If you do not complete this by then, you will need to come back to this site and fill this form out again.

Are you or someone in your household in any of these?

**Choose one.**

- ☐ SNAP (Supplemental Nutrition Assistance Program) or Food Stamps 
- ☒ Medicaid
- ☐ Supplemental Security Income (SSI)
- ☐ Federal Public Housing Assistance
- ☐ Veterans Pension and Survivors Benefit Programs
- ☐ Federal Pell Grant in the current award year
- ☐ Free and Reduced Price School Lunch or Breakfast Programs in the 2019-2020



# Apply Online

## Agreement

You are almost done qualifying. Please initial next to each statement and sign this form to finish the process.

### I agree, under penalty of perjury, to the following statements:

Initial

For my household, I affirm and understand that the EBB Program is a temporary federal government subsidy that reduces my broadband internet access service bill and at the conclusion of the program, my household will be subject to the provider's undiscounted general rates, terms, and conditions if my household continues to subscribe the service.

Initial

I (or my dependent or other person in my household) currently get benefits from the government program(s) listed on this form or my annual household income is 135% or less than the Federal Poverty Guidelines (the amount listed in the Federal Poverty Guidelines table on this form).

Initial

I agree that if I move I will give my service provider my new address within 30 days.

Initial

I understand that I have to tell my service provider within 30 days if I do not qualify for EBB Program anymore, including:

1. I, or the person in my household that qualifies, do not qualify through a government program or income anymore.
2. Either I or someone in my household gets more than one EBB Program benefit.

Initial

I know that my household can only get one EBB Program benefit and, to the best of my knowledge, my household is not getting more than one EBB Program benefit. ?

Initial

I agree that all of the information I provide on this form may be collected, used, shared, and retained for the purposes of applying for and/or receiving the EBB Program benefit. I understand that if this information is not provided to the Program Administrator, I will not be able to get EBB Program benefits. If the laws of my state or Tribal government require it, I agree that the state or Tribal government may share information about my benefits for a qualifying program with the EBB Program Administrator. The information shared by the state or Tribal government will be used only to help find out if I can get a EBB Program benefit.

Initial

All the answers and agreements that I provided on this form are true and correct to the best of my knowledge.

Initial

I know that willingly giving false or fraudulent information to get EBB Program benefits is punishable by law and can result in fines, jail time, de-enrollment, or being barred from the program.

Initial

I was truthful about whether or not I am a resident of Tribal lands, as defined in this form. ?

### Your Signature

Type your full legal name below

Nick Johnson

☐ I understand this is a digital signature, and is the same as if I signed my name with a pen.

Back

Submit

Subscribers must initialize themselves

# Apply Online

## We Are Checking Your Documents

Thank you for submitting your information. Someone is looking at your documents to make sure you qualify.

### This will take a few minutes.

If you need to leave and come back later, this page will be available until 4/10/2021 (Based on US Eastern Time)

Our support Center hours are 9 a.m. - 9 p.m. ET, Monday - Sunday. If you're using the system outside of those hours, please check back today or tomorrow morning after 9 am ET to see if you qualify for Lifeline or the [Emergency Broadband Benefit](#).

#### If you qualify...

You will have 90 days to [find a company](#) and sign up for service.

#### If you do not qualify...

We'll ask you for more information or tell you what to do next. **You will have until 4/10/2021** (Based on US Eastern Time) to send us the information or complete the next steps.

**Need help with your Lifeline application?** Contact us at [1-800-234-9473](tel:1-800-234-9473) or [LifelineSupport@usac.org](mailto:LifelineSupport@usac.org).

**Need help with your [Emergency Broadband Benefit](#) application?** Contact us at [1-833-511-0311](tel:1-833-511-0311) or [EBBhelp@usac.org](mailto:EBBhelp@usac.org).

Full Legal Name: **APPLE BUTTERS**

Address: **904 CREEKSIDE,  
CITY, NM 09323**

Application ID: **Q28151-52972**

Lifeline National Verifier

English | Español | Your Account

For more information about the Emergency Broadband Benefit, visit [getemergencybroadband.org](#) or call 1 (833) 511-0311.

Due to the temporary nature of the Emergency Broadband Benefit Program, we encourage you to apply as soon as you can.

## You Qualify for the Emergency Broadband Benefit

**Your application has been approved. If you haven't already done so, the next step is to sign up with a participating internet company by 7/6/2021 (based on US Eastern Time).**

If you do NOT sign up by 7/6/2021, you will have to reapply for the [Emergency Broadband Benefit](#). Due to the temporary nature of the Program, we encourage you to contact a service provider to enroll as soon as you can.

**NOTE:** The EBB Program is a limited benefit that will expire when the available appropriated funds are exhausted or six months after the Secretary of Health and Human Services declares an end of the COVID-19 health emergency.

### How to sign up

- 1 Contact an [internet company](#) and ask to sign up for the [Emergency Broadband Benefit Program](#).
- 2 Tell them you have been approved by the Universal Service Administrative Company (USAC).
- 3 Use the same information you used on your [Emergency Broadband Benefit](#) application (full legal name, date of birth, last four digits of social security number (if applicable), and address).

Full Legal Name:

Audio Webee

Address:

123 ADDRES,  
CITYS, PA 12345

Application ID:

B79345-36491

**Live on Tribal lands?** Press the button below to see if you qualified for Tribal benefits:

Confirm Tribal Qualification

After you sign up with an internet company, you will receive your [Emergency Broadband Benefit](#).

If you have questions about your broadband device, service, or bill, contact your internet company. If you have questions about the [Emergency Broadband Benefit Program](#), call us at [1 \(833\) 511-0311](#) or send us an email at [EBBHelp@usac.org](#).